

## Membership FAQ

Thank you for being a member! Your annual contribution directly supports our mission to inspire social change through the transformative power of design. Below are commonly asked questions and answers for how to make the most of your membership.

### FAQ Guide:

- [Joining / Renewing / Upgrading / Canceling a Membership \(pg 1-2\)](#)
  - [Updating payment information \(pg 1\)](#)
  - [Gift Memberships + Magazine Subscriptions \(pg 2\)](#)
  - [Membership Benefits \(pg 3\)](#)
  - [Digital Membership Cards \(pg 4\)](#)
  - [Online Member Portal \(pg 4\)](#)
  - [Contact us \(pg 5\)](#)
- 

## Becoming a member / Renewing your membership

### How do I become a member?

Join online at [designmuseumfoundation.org/support/membership/](https://designmuseumfoundation.org/support/membership/) or mail a check payable to

**Design Museum Foundation**  
25 New Chardon Street Lobby  
PO Box # 9188  
Boston, MA 02114

### How do I renew my membership?

You will receive an email notification of your membership renewal prior to your membership's expiration with a prompt to [renew online](#). You can also renew your membership by mailing a check to the above address or over the phone at (888) 287-0167, extension 2.

### How do I cancel my membership or update my payment information?

To cancel your membership email [membership@designmuseumfoundation.org](mailto:membership@designmuseumfoundation.org) on or before the date of your scheduled recurring donation renewal.

To update your payment information, email [membership@designmuseumfoundation.org](mailto:membership@designmuseumfoundation.org) and the Membership team will reach out to you, or phone (888) 287-0167, extension 2, Monday through Friday, 9am–5pm EST.

### **How long is my membership active?**

Your membership will remain active and will automatically renew on an annual basis. You will receive a notification prior to your annual renewal with the opportunity to discontinue your membership or alternate the frequency of your giving (i.e. changing your annual contribution to monthly or quarterly giving).

### **How do I upgrade my membership?**

Your membership renewal will include an opportunity to upgrade your membership at a special, discounted rate for members who renew before their membership expiration date! Looking for more benefits today? [Upgrade your membership anytime through the Design Museum website!](#)

### **Does the Design Museum offer memberships for Companies +/- Universities?**

Yes! The Design Museum offers a partnership program specifically for companies and universities, with recognition opportunities and benefits for employees, students, and faculty. [Learn more on our website](#) or contact Liana Mestas, Director of Development, at [liana@designmuseumfoundation.org](mailto:liana@designmuseumfoundation.org) or (888) 287-0167, extension 705.

---

## **Gift Memberships + Magazine Subscriptions**

### **Can I gift a Design Museum Membership?**

Yes! Membership is a great gift for those interested in learning about, engaging with, and experiencing design. Gift memberships start at the Individual level for \$60 and include a weekly design newsletter, a print and digital subscription to the Design Museum Magazine, FREE registration for in-person and virtual Design Museum events and programs (listed below), and a personalized digital membership card. [Purchase a gift membership online!](#)

- **Design Museum Mornings:** a thought-leadership series in Boston, MA + Portland, OR
- **Community Meetups:** co-networking with designers in Boston, MA + Portland, OR
- **Design Museum LIVE:** a virtual design-impact panel series
- **Field Trips:** design-curious excursions with discounted tickets for Members

### **Can I gift a subscription to the Design Museum Magazine?**

Yes! The Design Museum Magazine is a biannual publication that highlights design impact and innovation, featuring voices, collectives, case studies, and projects from across the field (and beyond!). Gift subscriptions to the Design Museum Magazine are \$36 annually—slightly less than the cost of gifting a Design Museum Membership—and offer a weekly design newsletter, a print and digital

subscription to the magazine, and invitations to all of the Design Museum programs and happenings listed above.

If you're looking to ensure your gift includes FREE registration for Design Museum events, consider gifting a Design Museum Membership instead! [Gift a Design Museum Magazine subscription.](#)

#### **How will the gift recipient be notified?**

The gift recipient will receive an email from Design Museum Everywhere within 3-5 business days of your gift membership or magazine subscription purchase, with news of your gift and detailing their benefits.

You can also [download and print a gift membership certificate](#), which can be personalized and given in acknowledgment of your gift.

---

## **Membership Benefits**

#### **I'm a *Magazine Subscriber*. What benefits do I receive?**

Magazine subscribers (\$36 annually/\$3 monthly) receive print and digital subscriptions to the biannual Design Museum Magazine. They also receive the weekly newsletter, with updates on Design Museum happenings and invitations to events and programming. For FREE registration to Design Museum events, Magazine Subscribers should consider upgrading to an Individual membership (\$60 annually/\$5 monthly)!

#### **How do I access the digital edition of Design Museum Magazine?**

Design Museum will provide a direct link to all active Magazine Subscribers, members, and partners to view the online version of the latest issue of the Design Museum Magazine. The latest issue will also be available for viewing on the [Design Museum Deep Dive](#).

#### ***Individual—Advocate members (\$60-\$500) receive:***

- Print + digital access to the Magazine
- FREE entry to Design Museum Mornings + LIVE virtual events
- Discounted tickets to Field Trips and Galas
- Design impact stories direct to your inbox
- Recognition in the Annual Impact Report

#### ***Design Impact Society members (\$1,000+):***

The Design Impact Society (DIS) is the next level of membership. It is a vibrant community of designers, creative professionals, and enthusiasts who are deeply involved as supporters of the museum's biggest initiatives. DIS members receive all of the above benefits (listed at the Individual—Advocate level), plus:

- FREE tickets to Field Trips
- Recognition in the Design Museum Magazine

**Organizational Partners (\$1,000+):**

Companies who partner with the Design Museum receive extensive recognition and individual benefits for employees and clients, including:

- Print + digital access to the Magazine
  - FREE entry for employees to Design Museum Mornings + LIVE virtual events
  - FREE tickets to Field Trips (limited, based on Partner level)
  - Design impact stories direct to employee inboxes ([sign up here!](#))
  - Recognition in the Magazine + Annual Impact Report
  - Recognition at all Design Museum events + exhibitions
  - Ad space in the Magazine
- 

## Digital Membership Cards

The Design Museum is pleased to offer free, downloadable digital membership cards through Cuseum. You will receive an email from Cuseum with access to your digital membership card. Once you open the email, follow the instructions below:

**iPhone users:**

- Click the "Download Membership Card" button in the email from your iPhone, then "Add to Wallet," then "Add."
- Your digital membership card will automatically download to the Apple Wallet app.
- To access your Apple Wallet, swipe down on your home screen to activate the Search function. Type "Wallet" into the search bar. Then, tap the Wallet icon that appears under the "Applications" header.
- Now you can always access your digital card in your Apple Wallet!
- Important to note: once you have downloaded your digital membership once, you will not need to do so again in the future. Your card will automatically update when your membership renews or expires.

**Android users:**

- We recommend using the Google Wallet app.
- First, ensure the Google Wallet app is installed. If not, download the app from here.
- Open the email from Cuseum while using your Android device, and tap "Download Membership Card" below.
- Then click "add to Google Wallet." A preview of your digital membership card will appear.
- Click "Save to Google Wallet."

- In some cases, Google Wallet might ask you to log in so you can save it to an account. Please log in to Google Wallet to continue (no credit card information should be required).
- Your digital membership card will then be saved to Google Wallet, and you can access it from any time!

Have questions about your membership? Email: [membership@designmuseumfoundation.org](mailto:membership@designmuseumfoundation.org)

Need help installing? Check out [Cuseum's FAQ](#)

Still having trouble? Email the Cuseum support team: [membership@cuseum.com](mailto:membership@cuseum.com)

---

## Online Member Portal

The Design Museum has partnered with Cuseum to offer digital membership cards and an online Member Portal. The online membership portal can be accessed anytime at:

[designmuseum.mp.cuseum.com/](https://designmuseum.mp.cuseum.com/)

Through the Member Portal, members can access membership information, including membership level, status, and expiration date (if the membership donation isn't recurring), basic information, digital membership cards, and Design Museum content.

If you need to make a change to the name, email, or mailing address related to your membership, please email [membership@designmuseumfoundation.org](mailto:membership@designmuseumfoundation.org).

---

## Contact us!

If you still have questions about your membership, benefits, or if you need help making your contribution, please contact us! We are available at [membership@designmuseumfoundation.org](mailto:membership@designmuseumfoundation.org) or by phone at (888) 287-0167, extension 2.